

GAMBIT COMPUTER SERVICES, LLC
 1408 West Third Street
 Winslow, AZ 86047
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www.gambitpc.com

SERVICE ORDER _____-_____-_____
 Customer Information:
 Name:
 Address:
 Phone:

Product Information/Condition:	Product Type:
Brand:	Model:
Serial #:	
Labor Coverage: NA	Parts Coverage: NA
Estimate Approval:	Deposit Expected:
Targeted Completion:	Accessories:

Services Requested and Symptoms:

Service Order Disclaimer:

- Original service orders and/or contracts are required at the time services are requested for service contract coverage.
- I, the customer ("I", "me," "my," "you" or "your"), understand that a non-refundable deposit is required on all services unless covered by service contract, without being notified, I agree to pay up to, but not exceeding, the minimum approval amount stated on the service order. I understand Gambit Computer Services, LLC will notify me for approval of all services that will exceed the minimum approval amount stated on the service order before my product (s) is serviced. If Gambit Computer Services, LLC is unable to receive my approval to exceed the estimate, further services will not be performed.
- By signing below, I agree to a minimum labor charge for troubleshooting my product (s) in the event that such labor charges are not covered by my service contract (for example adjustments, cleanings, or damage that is the result of the acts of nature such as lightning, floods, infestations, etc.).
- I agree that Gambit Computer Services, LLC technologists may service and/or repair all apparent defects unless otherwise requested, and may access files, information and/or other data on my product (s). I must report any physical damage (i.e. dents, or scratches) of my product (s) at time of pick up or I waive all claims I may have for such damage.
- Gambit Computer Services, LLC will NOT back up any data, software, information and/or files on my computer or other product (s) unless I specifically request Gambit Computer Services, LLC to do so for an applicable fee if not covered by service contract prior to the performance of the service. Gambit Computer Services, LLC may only make pertinent backup copy (s) of such data, software, information and/or files which shall be erased/destroyed if the pertinent backup copy (s) are not promptly picked up by me. While Gambit Computer Services, LLC strives to keep any data, software, information and/or files on my computer or other product (s) in confidence, I understand that Gambit Computer Services, LLC cannot guarantee the confidentiality of any data, software, information and/or files that I place in Gambit Computer Services, LLC's possession.
- Gambit Computer Services, LLC will strive to meet the Targeted Completion Date, but that date may be changed by Gambit Computer Services, LLC. I will be notified of any significant changes to the Targeted Completion Date. In some instances Gambit Computer Services, LLC may not be able to perform repairs or services due to conditions pre-existing the delivery of my product (s) for services and/or repairs, such as defects or failure in any software, data, or computer hardware components, or due to other factors beyond Gambit Computer Services, LLC's control including but not limited to manufacturer's delays or acts of God.
- Unclaimed Goods. When service or repair of my product (s) is complete, Gambit Computer Services, LLC will attempt to notify me to pick up my product (s). I understand that this form must be presented when picking up my completed product (s). Gambit Computer Services, LLC is not responsible for any product (s) not picked up within 30 days of completion of services. In the event that the product (s) is not picked up within 30 days of the date the services were completed, Gambit Computer Services, LLC will dispose of the product (s) by any means or method it may choose at its sole discretion. Gambit Computer Services, LLC cannot guarantee the confidentiality of any information that may remain on unclaimed electronic storage devices, including hard drives and computer disk drives. I agree that on the event I fail to pick up my product (s) within the 30 days the services were completed, I thereby waive and release all claims against Gambit Computer Services, LLC related to such product (s) and its disposal.
- By authorizing services, I represent and warrant that these services (including but not limited to backup services) shall not violate any applicable law, breach any contractual right/obligation, or infringe upon the intellectual property rights of any third party (including but not limited to copyright, trademark, or other trade name right).

I AGREE THAT PRIOR TO DELIVERING MY PRODUCT (S) TO GAMBIT COMPUTER SERVICES, LLC FOR SERVICES AND/OR REPAIRS IT IS MY RESPONSIBILITY: (1) TO BACKUP THE DATA, SOFTWARE, INFORMATION OR OTHER FILES STORED ON MY COMPUTER DISK DRIVES, PERIPHERALS, AND/OR ANY ELECTRONIC STORAGE DEVICE; AND (2) TO REMOVE ALL CDS, DVDS, FLOPPY DISKS, RECORDABLE DISKS, OR OTHER MEDIA FROM MY PRODUCT (S). I AGREE THAT, WHETHER OR NOT I REQUEST BACKUP SERVICES FROM GAMBIT COMPUTER SERVICES, LLC (REFERENCED IN SECTION 5 ABOVE), GAMBIT COMPUTER SERVICES, LLC SHALL NOT BE LIABLE UNDER ANY CIRCUMSTANCES FOR ANY LOSS, DISCLOSURE, ALTERATION, OR CORRUPTION OF ANY DATA, SOFTWARE, INFORMATION, FILES, CDS, DVDS, FLOPPY DISKS, RECORDABLE DISKS, OR OTHER MEDIA.

Customer Name: _____

Customer Signature: _____

Date: _____